

Easy Pharmacy & Surgicals

**BENEFICIARY SATISFACTION SURVEY
(DMEPOS Products/Services)**

Customer Copy

In an effort to continuously monitor and maintain the highest degree of customer satisfaction and service our Pharmacy, please complete this survey and return to the address listed below. We highly value your feedback.

Date: 4/17/2023

Beneficiary Name (optional):

DMEPOS Product/Service Received: **Walker Wheeled**

Please rate your degree of satisfaction on a scale of 1 – 5.
1 indicating **Complete Dissatisfaction** and 5 indicating **Complete Satisfaction**
(Circle your Score; If Not Applicable, Circle "NA")

- | | | | | | | |
|--|---|---|---|---|---|----|
| 1. Customer Service: | 1 | 2 | 3 | 4 | 5 | NA |
| Pharmacist | 1 | 2 | 3 | 4 | 5 | NA |
| Pharmacy Personnel | 1 | 2 | 3 | 4 | 5 | NA |
| DMEPOS Product Trainer | 1 | 2 | 3 | 4 | 5 | NA |
| Delivery Driver | | | | | | |
| 2. Time Frame for Delivery of Product/Service | 1 | 2 | 3 | 4 | 5 | NA |
| 3. Quality of Product/Service Received | 1 | 2 | 3 | 4 | 5 | NA |
| 4. Product Ease of Use | 1 | 2 | 3 | 4 | 5 | NA |
| 5. Product Set Up | 1 | 2 | 3 | 4 | 5 | NA |
| 6. Training Received on Product Use | 1 | 2 | 3 | 4 | 5 | NA |
| 7. Training Received on Product Care and Maintenance | 1 | 2 | 3 | 4 | 5 | NA |
| 8. Product Safety | 1 | 2 | 3 | 4 | 5 | NA |

Comments: _____

Please Return Completed Survey to 931 Kennedy Blvd. Manville, NJ 08835

EASY SURGICALS * Bridgewater**
601 EAST MAIN STREET
BRIDGEWATER, NJ 08807
9089279000
<https://www.EasySurgicals.com>

A Community Home Healthcare Equipment Supplier.

ORDER: 024918

Easy Bridge Store

ELIZABETH M: mds86410w548 lot
88522090002 medline

Generated rewards code tower ozone dub
(expires on 04/23/2023)

Cashier: Digna S.
24-Mar-2023 1:12:30P

1 FOLDING WALKER... \$56.85
MEDLINE Mds586410w54b
Refunded -\$56.85

2 Walker Ski Glides \$29.78
Non Tax 0% \$0.00

Total \$29.78

THANKS for shopping! *** Undamaged/ Unused items are accepted for return for full credit within SEVEN days of purchase. If you purchased item(s) through credit/debit card, to return an item you need to go back to the same store where you purchased the it from. Any special orders will incur a 20% restocking fee.

Online: <https://clover.com/r/VJSJ4R15092T4>



VJSJ4R15092T4

Customer Info

Name:
ELIZABETH M BAUMBUSCH

Address:
3 Dogwood Drive
Hillsborough

Phone:
908-642-8066